

Penny Lane Surgery NHS Newsletter

Issue 11

Autumn 2017

Doctors:

Dr Paul Mullen
Dr Lyn Hamlett
Dr Felicity Mattocks
Dr Anna Angotti
Dr Meenam Rastogi
Dr James Kerr
GP Registrar:
Dr Nitica Tandon

Practice Nurse:

Karen Griffin

Practice Manager:

Kate Foley

Reception Supervisor:

Diane Wilson

Reception Staff:

Linda
Elaine
Sue
Sharon
Lesley
Chloe
Gill

Administration Officer:

Paula

Welcome to your Autumn Newsletter!

We would like to welcome you to the latest issue of the Penny Lane Surgery Newsletter. The news letter lets you know what is going on at your practice. Our aim is to provide you with health care tips, offer advice and provide information about your practice.



PROTECT YOURSELF FROM FLU...

Flu season has started at Penny Lane Surgery - any patients who are over 65 years of age, pregnant patients, patients who are a carer, patients who live in a nursing home or patients who have a long term illness are eligible for a free flu jab.

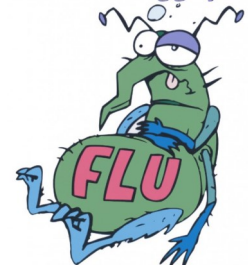
Remember:

The flu jab is free and can reduce the potentially severe effects of flu in certain groups, such as older people, pregnant women and people with an underlying health condition (particularly chronic heart or respiratory disease) or those with weakened immune systems.

You don't need to book an appointment for your flu jab - we are running flu drop-in clinics with our practice nurses on the below dates;

- **Saturday 23rd September 2017 (between 8.30am—12 noon)**
- **Saturdays 15th October 2017 (between 8.30am—12 noon)**

Don't let the bug get you!





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Patient Participation Group

WE NEED YOUR HELP!!!

We need patients to join our Patient Participation Group (PPG) to help us to improve Penny Lane Surgery.

We cannot do this without the help of and advice from our patients.

Join today and help us improve our services.

Following our recent CQC inspection the practice has been rated as **GOOD** in all areas!

Online Patient Access

You are now able to access certain aspects of your medical records online by registering with; www.patientaccess.co.uk/patient-access

On the website you can view your:

- **Book and cancel your routine appointments**
- **Order your repeat medication**
- **View your immunisations, allergies and medication.**

You can register online or speak to a Receptionist for further details.



GP Registrar

We would like to welcome our new GP Registrar to Penny Lane Surgery.

Dr. Nitica Tandon joins us for the next 12 months. Please contact surgery if you would like to book an appointment with Dr. Tandon.

CONGRATULATIONS LINDA

Congratulations to Linda (one of our Receptionists) who celebrated her 25 year anniversary of working at Penny Lane Surgery over the summer.

We are lucky to have such an experienced and dedicated receptionist working with us.



Contact Details:

Tel: 0151 733 2800

or 0151 733 6565

Fax: 0151 734 3418

Phone lines operate Mon– Friday 8:00—12:30. Phone lines close for half an hour then reopen 1:00—6:00