

# Penny Lane <sup>NHS</sup> Surgery Newsletter

## Doctors:

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Dr Anna Angotti  
Dr Meenam Rastogi  
Dr Miranda Mitton  
Dr Kyle Egan  
Dr Lauren Pearson  
Dr Paula Greed  
Dr Nikki Thorbinson  
Dr Tom Newton

## GP Registrar:

Dr Andrew Nelson

## Practice Nurse:

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Denise Howley

## Practice Manager:

Kate Foley

## Reception Supervisor:

Diane Wilson

## Administration Officer

Paula

## IT Facilitator:

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## Reception Staff:

Linda R

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Ellie

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Spring 2021

## Welcome to your Spring Newsletter!

**We would like to welcome you to the latest issue of the Penny Lane Surgery Newsletter.** The news letter lets you know what is going on at your practice. Our aim is to provide you with health care tips, offer advice and provide information about your practice.

## Covid-19 Vaccination

We have started vaccinating our patients, in the order advised by the Joint Committee on Vaccination and Immunisation (JCVI).

If you are aged 50+ or have been advised to shield and have not yet had your Covid-19 vaccination, please contact us to book an appointment.

Please do not contact us to enquire about when you will receive your vaccine if you are not in one of the above categories or to ask us to vaccinate you earlier.

Vaccines will be given at Hope University and NOT at Penny Lane Surgery.

Staff from Penny Lane Surgery will be helping to run the vaccine clinics at Hope University.

The order in which people will be offered the vaccine is based on advice from the Joint Committee on Vaccination and Immunisation (JCVI).

You can read more about the COVID-19 vaccine on the nhs.uk website.



## COVID VACCINE PRIORITY LIST:

1. Residents in care homes for older adults and their carers
2. 80-year-olds and over and frontline health and social care workers
3. 75-year-olds and over
4. 70-year-olds and over and clinically extremely vulnerable individuals
5. 65-year-olds and over
6. 16- to 64-year-olds with serious underlying health conditions. This includes those who are in receipt of a carers allowance or those who are the **MAIN CARER** of an elderly or disabled person whose welfare may be at risk if the carer falls ill.
7. 60-year-olds and over
8. 55-year-olds and over
9. 50-year-olds and over

We close at 12.30pm one day every month (excluding August and December) for staff training. The dates are listed on our website  
[www.pennylanesurgery.nhs.uk](http://www.pennylanesurgery.nhs.uk)

# PENNY LANE SURGERY

## NEWSLETTER

### Online Patient Access

You are able to access certain aspects of your medical records online by registering with;

[www.patientaccess.co.uk/patient-access](http://www.patientaccess.co.uk/patient-access)

On the website you can view your:

- **Book and cancel your routine appointments**
- **Order your repeat medication**
- **View your immunisations, allergies and medication.**

Contact reception to enquire about setting up your account.

We are delighted to confirm that Dr Egan will be joining us as a GP Partner from April 2021 onwards.

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### PHYSIOTHERAPIST

Penny Lane Surgery now has a new in-house Physiotherapy service available to treat the below problems:

- Back pain
- Shoulder pain
- Elbow pain
- Hand & wrist pain
- Hip & groin pain
- Knee pain
- Sprains & strains
- Sports injuries
- Road traffic accidents
- Nerve problems
- Arthritis

If you contact us with a **NEW** problem that our physiotherapist can help with, we can book you in for a telephone assessment.

### Contact Details:

Tel: 0151 733 2800

or 0151 733 6565

Fax: 0151 734 3418

Phone lines operate Mon– Friday  
8:00—6.30pm

W e b s i t e :  
[www.pennylanesurgery.nhs.uk](http://www.pennylanesurgery.nhs.uk)

### Ordering Medication

Please allow at least 48 hours notice when ordering medication. Medication can be ordered;

- via our website
- Via an online patient access account
- By posting a request through our letterbox

### Booking an Appointment:

Due to the coronavirus outbreak, how you contact us will be different at the moment. This is to limit face-to-face contact whenever possible and help stop the spread of coronavirus.

We are open and if you need to see your GP, please visit our website [www.pennylanesurgery.nhs.uk](http://www.pennylanesurgery.nhs.uk) to complete an e-consultation.

If your query is urgent or you are unable to complete an e-consultation, please ring us on 0151 733 2800. Please be aware that you may be asked to call us back after 1pm if our morning appointments have been booked.

Face-to-face appointments are available to all patients, but you may be asked to discuss your conditions over the phone or online first to assess what would be most appropriate for you. You can also call NHS 111.

**Please do not come to the surgery unless you have an appointment.**